

14th April 2011

Cyndan Chemicals
1 / 7 Jubilee Ave,
Warriewood NSW 2102
Att: Mr Gary Johnson

Dear Gary,

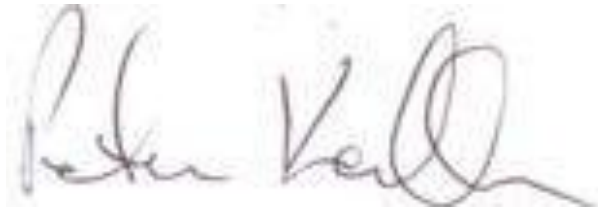
This is a quick thank you for introducing our company to your range of chemicals and coatings.

One of the best products we have come across for our operation is the thermal protective coating – Heat Shield. We use this product to provide an insulation coating to motor homes and camper vans upon request.

Our initial testing found that this product adheres to every surface we work on, with very little surface preparation. Previous products required us to fully etch the surface, apply two coats of the Heat resistant coating, then an over coat sealant to water proof the vehicle. In using Cyndans Heat Shield, we merely clean the surface, apply two coats, and the job is done – water proofing and all. This saves us countless hours in labour, with the end result showing a much more resilient and cooler surface for our customers who venture out into some of the harshest weather conditions, Australia has to offer.

We also use the following Cyndan products: U Beaut – Safety degreaser, Durafilm, Chemical Resistant Gloves, Econo 1101 Tyre Gloss and Non PCDB blocks, and have no hesitation in recommending their use to anyone.

Yours faithfully

A handwritten signature in black ink, appearing to read "Peter Karlik". The signature is fluid and cursive, written over a light grey rectangular background.

Peter Karlik
Workshop Manager